

## Frequently Asked Questions

Is the building all on one floor? What resources are available when a resident's physical condition deteriorates? Is this facility independent living only? Are you a licensed facility? Do you accept residents with Alzheimer's Disease? Are all your meals mandatory? Do we have to sign a lease? How often do you have rate increases? Is there an extra charge for a second person living in the room? Is there transportation available? Will there be a doctor available? Can anyone spend the night with us? Is there anywhere we can have a private party? Is there storage available? Is there parking available? Are there carports? Do we have to take all the services provided? If we are gone for an extended period of time, will there be a rent concession? How many total apartments do you have? Can we have pets? Will you have computers for the residents to use? Are there laundry facilities available? Which linens are provided? How can I reserve a room? Is the building all on one floor? 3/4 of the building is on one floor. There is an elevator to the second floor. list ->

What resources are available when a resident's physical condition deteriorates? There are many resources available to provide additional care beyond what we provide directly in the resident's apartment. Most of these services will be covered by Medicare. Also, if needed, Hospice care can be initiated. There will also be a home-health care provider in our building to help with medical assessments and services. list -> Is this facility independent living only?

Many of our residents are completely independent. As they age in place, there are many personal care services they can sign up for on an as-needed basis. They can tailor a program specifically to meet their medical needs. list -> Are you a licensed facility?

No. list -> Do you accept residents with Alzheimer's Disease?

Yes, as long as they would not wander outside the building, or become a danger to themselves or interfere with other residents' comfort and safety. The building is only locked at night so residents are free to come and go as they please. If a resident requires more supervision, there are many services available both through The Medical Team and the home-health care agency or you are free to bring in someone on your own to help with their needs. list -> Are all your meals mandatory?

Continental breakfast is included with your rent. The afternoon and/or evening meals are available on a monthly basis. list -> Do we have to sign a lease?

We have a residency agreement to sign. We lease on a month-to-month basis. You must give a 30-day notice to vacate the apartment. list -> How often do you have rate increases?

We usually have an increase once a year in January which is based on economic conditions. list -> Is there an extra charge for a second person living in the room?

Yes, there is a \$200 charge for the additional person. list -> Is there transportation available?

Yes, we have a bus, which will go on shopping trips to the grocery stores and malls. It will also go on scheduled trips. As far as personal appointments, such as doctor visits, area transportation can be arranged. list -> Will there be a doctor available?

Only a Podiatrist. list -> Can anyone spend the night with us?

Yes, and if you do not have proper accommodations, we will be able to set up a cot in your room on a temporary basis. list -> Is there anywhere we can have a private party?

Yes, we have a large room next to the dining room which you may use whenever it is available. list -> Is there storage available?

The apartments have quite a bit of storage but if you need additional storage, arrangements

can be made with the office. list -> Is there parking available?  
Are there carports?

Yes, there is parking available. We currently do not have carports but that might be a possibility in the future if there is a demand for them and we can secure approval from the Township. list -> Do we have to take all the services provided?

Included in the rent are daily light housekeeping, weekly thorough cleaning, laundry and linen service and continental breakfast. Also included in your rent are utilities excluding telephone and cable. All these services are bundled and cannot be changed or deleted. However, your personal laundry, lunch, supper and personal care are optional services. list ->  
If we are gone for an extended period of time, will there be a rent concession?

If you are gone for two or more weeks, there will be a concession for meals only, if we are notified in advance. list -> How many total apartments do you have?

We have 150 apartments. list -> Can we have pets?

We are willing to discuss this possibility on an individual basis. The pet must be totally maintained by the resident and not be a nuisance to the other residents. A pet deposit will be required. This accommodation will be on a trial basis and if it does not work out, the resident will have to make other arrangements for their pet. list -> Will you have computers for the residents to use?

Yes, and the Life Enrichment staff will assist the resident. list ->  
Are there laundry facilities available?

Yes there are laundry facilities available throughout the building. No charge for the use of equipment or detergent. Which linens are provided?

We provide the towels and sheets. If you would like to use your own linens, we will change and launder them. list -> How can I reserve a room?

A \$500 deposit is required to be placed on the waiting list. This is completely refundable if you change your mind. list ->